How To Request A Temporary Closure

Provider Portal> Attendance → Temporary Closures →

		SION OF CORT	ning				
ft Home	Business 👻	Profile -	Contracts -	Enrollments -	Attendance -	Documents	*
Closures					Manage VPK A Manage SR Att Reimbursemen	ttendance ► endance t Details	
Show 10	✓ entries.				SR Reimburser Temporary Clos	ment Rates sures	

Select Add Temporary Closure→ Located on far right of screen

+ Add Temporary Closure

Report Temporary Closure			
Closed Provider Site(s)			
Select Providers*			
	•		
Closure Details			
Closed From 🤀 *	Closed To*		
Closure Reasons (select all that apply) *			
Exposure to COVID-19			
Scheduled deep-cleaning due to COVID-19			
Lack of child attendance			
Lack of staff availability			
Attach the documentation necessary to establish proof of site closure.			
Closure Documents			
Upload Document			
Comments (limit 1000 characters)			
			<i>li</i>
		Save Cancel	Submit to Coalition

Search for your Provider Name by clicking on the carrot ^

A drop-down menu of provider names will appear. Select your name by checking the box to the left and your name will appear on the "Select Providers" row and click on this row to close the drop-down menu.



Enter the closure dates

losed From 🤁 🍍	Closed To*	
10/11/2024	10/16/2024	

The next screen will show your provider's name and your programs. DO NOT COMBINE SR AND VPK CLOSURES IF YOUR PROGRAMS WERE CLOSED ON DIFFERENT DAYS!



VPK - the following question will appear and before answering Stop and Review the Rules

Missed Instructional Hours			
Do you plan to make up any of the missed instructional hours?)		
	Yes	No	Cancel

CR = Closure Reimbursable – Providers can have a total of five (5) VPK Instructional days for each class without having to change calendars and you are being paid for these days.

CN = Closure Non-Reimbursable – Closure days greater than five (5) requires calendar changes to make-up days number six (6) forward as you are not being paid for these days.

If you answer this question with "Yes" then your days will be coded "CN" and you must change your calendar and you have more than 5 closure days?

If you answer this questions with "No" then your closure days will be coded "CR" and you have 5 or less closure days.

Missed Instructional Hours	
Do you plan to make up any of the missed instructional hours	?
	Yes No Cancel

SR Care Levels

All ages of children currently enrolled will be listed and you must check each age.

VERIFY THE DAYS ON THE CALENDAR ARE CORRECT CR=PAYMENT CN-NO PAYMENT

	INF October 2024							
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
29	30	1	2	3	4	5		
6	7	8	9 CR	10 CR	11 CR	12		
13	14	15	16	17	18	19		
20	21	22	23	24	25	26		
27	28	29	30	31	1	2		
Total Pro	Total Processed Closure Reimbursable (CR) Days in Program Year: 0 3 CR = Closure Reimbursable. CN = Closure Non-Reimbursable.							

Temporary Closure Facts

Do Not Submit your attendance until your closure has been approved.

When closures are approved, the attendance roster for SR will have red circles with a line after the child's care level and before the age and the attendance will have a CR or CN marked on the days instead of an X.

		Thu 9/26	Fri 9/27
		CR	CR
Care	Age	Т	Т
PR3 ⊘	Зу	CR	CR
PR3 🖉	Зу		
SCH 🖉	6у	CR	CR
PR3 🖉	3v		

Both SR and VPK attendance must be at "Need Status" for closures to be approved. If an error was made on SR, then both SR and VPK must be rejected and vice versa.

Closures must be submitted. If you only save the closure, it becomes "Incomplete" in the Coalition Portal until it is "submitted".